**Jordan Project Chart Analysis**

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**Image 1: Meeting Goals**

Chart, bar chart

Description automatically generated

The IFC set up a new project that looked at several potential factors that could hinder improvement in the quality and perception of business inspections in Jordan. Researchers from the IFC used the results from a 2011 study to create new objectives that would be used to improve business inspections. Once the most current study was done, the data was used to compare against the target levels to reach conclusions. When looking at the results, it is clear to see that the results exceeded the baseline and target numbers by about 40%. The biggest increase between the baseline and the new data was with the number of businesses that became more aware of their legal rights, while the smallest focused on the number of businesses that felt like the inspector treated them unfairly. This suggests that various levels of inspection procedures including, each party’s awareness of their legal and inspection procedures as well as the satisfaction of the businesses had towards a fair and unbiased inspection increased significantly.

**Image 2: Improved Situations**

A picture containing diagram

Description automatically generated

The chart above showed areas in which businesses thought the situation was improved. It is clear to see that the relevant issues and concerns that businesses felt was starting to resolve over time and thus, more reliability between businesses and inspectors has improved. The biggest sign of this conclusion is found in the concern that inspectors were overly punishing the businesses for details found in the inspection. This column was the largest change as 83% of the businesses felt less punishment from inspection results within the last nine years.

**Image 4: Overall Change**

Chart, waterfall chart, box and whisker chart

Description automatically generated

This box and whiskers plot shows that the least two changes within the last nine years when it came to inspections was the number of surprise inspections and whether they have noticed any positive or negative changes over time. Therefore, it suggests that the number of surprise visits was either not addressed or was not impacted by other parts of the inspection. As for the remaining five inspection concerns analyzed, no significant differences were observed. Unlike the two concerns at the bottom, the five experienced significant and similar change.